



1613 Wampum Road
Ellwood City, PA 16117
(724)758-9400

February 2020

Dear New Castle Resident:

We are pleased to inform you that Aiken Refuse has been awarded the 3-year contract to provide residential solid waste disposal services to New Castle. The contract is effective April 1, 2020 through March 31, 2023.

Per Ordinance issued by The City of New Castle, Service under this contract is mandatory for all residents of single-family dwellings, duplexes, triplexes and apartment buildings with 4 units or less.

The City of New Castle will issue citations through the Solicitor's Office and Code Enforcement to residents that do not participate.

We extend a welcome to all new customers. We are a local, family-owned company which has been proudly serving area residents for many years. Our Office staff is available Monday through Friday 8 am - 4:30 pm. You may contact us at (724)758-9400 or by email at contact@aikenrefuse.com or visit our website at www.aikenrefuse.com.

Please read and keep these guidelines for future reference. Landlords, please ensure that your tenants get a copy, so they are informed.

Basic Curb Service: The City of New Castle has chosen a Bag Tag system to replace the current Blue Bag system. The Bag Tag is a proven system that is used widely throughout the country and is very similar to a Bag system. The Bag Tag can be described as a durable sticker — one sticker should be applied on each bag. The sticker system consists of purchasing a level of service with the predetermined number of stickers for each quarter. Weekly collection of solid waste and bi-weekly recycling collection is per individual residential unit for material generated from within the service address. Solid waste and recyclables should be placed at the curb the night before your scheduled pick up day.

SEE ENCLOSED FOR FURTHER INFORMATION AND MAP WITH YOUR SCHEDULE FOR PICK-UP DAYS.

Property owners/ Landlords will be billed every three (3) months in advance of service rendered. Payment for the ENTIRE quarter (3 months) must be paid before stickers will be mailed out to you. In order to allow enough time for payment processing and to mail the stickers to you, payment will be due by the 15th of the month prior to each quarter. If payment is not received by the due date, we can NOT ensure you will receive your stickers for the start of the service quarter. **If the stickers need to be mailed to a different address other than the billing address on the invoice you must contact our office to make those arrangements by phone (724)758-9400 or email contact@aikenrefuse.com**

Service Options	Price	Total for Quarter
Level 1 – 5 stickers per month/ 15 stickers per quarter	\$16.00 per month	\$48.00
Level 2- 10 stickers per month/ 30 stickers per quarter	\$23.50 per month	\$70.50
Level 3- 15 stickers per month/ 45 stickers per quarter	\$31.00 per month	\$93.00

PLEASE SEE ENCLOSED FOR RECYCLING INFORMATION REGARDING ITEMS ACCEPTABLE AND NOT ACCEPTABLE, AS WELL AS, A MAP SCHEDULE FOR BI-WEEKLY PICKUP. Additional waste stickers and Stickers for Bulky items and White Goods will be available and sold separately upon request.

In addition to our residential service, we provide a full range of commercial solid waste disposal and recycling services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 40 yards in capacity.

As a family-owned New Castle business, each of us at Aiken Refuse is dedicated to providing all of our customers with the highest quality service that is generated from honesty and integrity.

Best Regards,

Aiken Refuse, Inc.