

PLEASE RETAIN THESE IMPORTANT GUIDELINES FOR REFERENCE

CURB SERVICE: One (1) sticker **MUST** be applied on the side of each bag. Any brand or color bag is acceptable, but bags **MUST** be tied. Bags should be placed within 4 feet of the curb and should not exceed 32 gallons or 40 lbs. You will not be permitted to use garbage cans - stickers must be visible from the street and the whole sticker must be used. Any stickers that are cut or ripped in half are not acceptable. Stickers can also be used on small household items/appliances that do not fit in a regular 32 gallon bag. The nature of these items include: lamps, large toys, vacuum cleaners and other small appliances that do not exceed the weight limit of a bag and require one (1) sticker per item. **DO NOT USE GROCERY OR PAPER BAGS, OR CARDBOARD BOXES FOR GARBAGE RECEPTACLES. Any items placed out in this manner will not be collected.**

Should you have stickers left over from the previous quarter, the stickers will still be able to be used at any time. **However, under the Ordinance issued by The City of New Castle, you will still be required to purchase a minimum of Level 1 service each quarter.** Delinquent accounts will not receive stickers until the account is paid in full and will not be eligible to purchase extra stickers or stickers for other service items.

- ◆ **Additional Bag Stickers** are available at any time for accounts that are current. Stickers will be sold in sheets of 5 for \$10.00 per sheet.
- ◆ **Stickers for Bulky Items** can be purchased at any time for accounts that are current for \$15.00 per sticker. One sticker is required for each item.
- ◆ **Stickers for White Good items** can be purchased at any time for accounts that are current for \$25.00 per sticker. One sticker is required for each item.

Contact our office for more information regarding preparation of items and to purchase addition Bag Stickers, Bulky Item Stickers or White Goods Stickers at (724)758-9400 or contact@aikenrefuse.com

ITEMS INCLUDED THAT WILL BE PICKED UP AT THE CURB:

- ◆ **Household Solid Waste** – Is garbage including but not limited to, all table and kitchen waste, broken glass and dishware – wrapped securely in heavy paper.
- ◆ **Recyclables** – refer to the Recycling Chart for acceptable and unacceptable recycle items. Place all recycle items in the blue recycling can/bins provided by The City of New Castle.
- ◆ **Bulky Items-** including sofas, chairs, mattresses and other furniture. Mattress/box springs: For our worker's protection, wrap items in plastic and tape securely closed with duct or packing tape to prevent any possible exposure to infectious pests such as bedbugs and fleas.
- ◆ **White good Items-** Large appliances such as Refrigerators, stoves, washers, dryers, water heaters, other household appliances. Appliances that contained refrigerant must have a tag attached certifying that the refrigerant has been removed, this includes refrigerators, freezers, air conditioners, dehumidifiers, ice makers and water coolers.
- ◆ **Leaf Waste** – All leaf waste must be placed in a biodegradable bag and will be picked up on a schedule to be determined by The City of New Castle. Leaf waste is leaves only. NO grass clippings, brush, dirt or sod will be collected.
- ◆ **Holiday Trees** – Remove decorations, do not place in bags or containers. Cut tree so the branch spread is no more than 6 ft. across, and tree length is no more than 6 ft., and not weighing more than 30 lbs. Collection will be done on your normal trash day for the first 2 weeks in January each year.

MISSED PICK-UP: All requests for missed collections must be made within 24-hours of collection day.

HANDICAPPED/BACKYARD SERVICE: Disabled persons unable to transport garbage bags or recyclable material to the curb shall be provided with backyard service at no extra charge. If you previously received handicapped/disabled service from the City of New Castle workers, you will continue to receive this service at no extra charge. If you need backyard or handicapped services, you should apply with The City of New Castle.

NEEDLES and SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes and lancets in a hard-plastic container with a tight-fitting lid **TAPED** shut. Place with your regular trash **NOT** the recycling. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our refuse workers! You will be held responsible for any needle sticks to our employees.**

LOOSE DOGS: We will not collect garbage where property owners allow their dogs to run loose on collection day. For the safety of our workers and your dog(s) around our trucks, please have your pet(s) inside on your collection day.