



City of Hermitage

800 North Hermitage Road
Hermitage, PA 16148
Phone: 724-981-0800
Fax: 724-981-2008
www.hermitage.net



Dear Resident:

Beginning August 1, 2024, Aiken Refuse will become the new garbage, recycling, and yard waste collection service for Hermitage residents, replacing Tri-County Industries. Aiken submitted the low bid in a competitive bidding process for a new 5-year contract, which runs from August 1, 2024 to July 31, 2029. The services provided in the new contract will remain the same -weekly collections (on your same collection day) of garbage, recycling, and yard waste (in season); a spring and fall bulk trash pickup day; tags for purchase for excess waste, large items, and electronics; tire and white goods disposal; and holiday tree pickup in January. Although the quarterly fee for all services with the 95-gallon garbage carts will increase to \$80.70 during the first three years and to \$83.70 for the final two years of the contract, these rates are significantly lower than surrounding communities where fees range from \$98.25 to \$132.00 per quarter.

Aiken will drop off new carts at your residence during July. The new carts are to be used on your first collection day in August. Tri-County will remove the current carts after their last collection day in July. All Tri-County carts must be put at the street on your last collection day in July and left there until picked up by Tri-County. Due to this overlap, you will have multiple carts on your property for a short time during the transition. The new Aiken carts will be black in color, with a black lid for garbage, blue lid for recyclables, and green lid for yard waste. Customers will receive their first quarterly bill from Aiken in mid-July for the months of August, September, and October.

Enclosed with this letter is a poster explaining how to separate your waste items, information related to services such as the tag program, the tire and appliance disposal program, and holiday tree pickup, reminders about cart placement on pickup day, and contact information for Aiken Refuse.

If you have questions regarding your service or billing, please contact Aiken Refuse Customer Service directly at 724-758-9400, or use their website at www.aikenrefuse.com. Other concerns can be directed to the city at 724-981-0800, ext. 1265, or emailing jcoxe@hermitage.net.

CITY OF HERMITAGE

